



Maryland  
Green Registry  
**MEMBER**

The Maryland Green Registry promotes and recognizes sustainable practices at organizations of all types and sizes. Members agree to share at least five environmental practices and one measurable result while striving to continually improve their environmental performance.

# FullFillery



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[www.fullfillery.com](http://www.fullfillery.com)  
Retail  
Member since June 2022

## Management and Leadership



### **Environmentally Preferable Products and Services**

*Our FullFillery & Costa branded products are made either in the store or 5 miles from the store. Ingredients for the cleaning products include used vegetable oil that would normally be disposed of in an environmentally harmful manner. This also requires less manufacture of food grade oil. To reduce the impact of essential oil extraction, unscented versions are encouraged through lower prices.*

*Fabrics used to replace paper or conventional cotton are made using second-hand cloth, reducing the substantial waste involved in textiles. We sell these items without packaging, wrapped in reused packing paper, using loop packaging, or using customers' own containers. Recycling requires substantial energy use for collection and processing, and it does not actually replace much virgin manufacturing. Reusing materials and containers actually reduces waste.*

*In 2022, we sold the following:*

- *9,731 items that were shipped to us—and sold by us—without using plastic packaging; 5852 of those items are usually shipped in—and sold in—plastic;*
- *4,692 items were made within 50 miles of our store; and*
- *4,506 items were made either inside the store or 5 miles from it.*

*We have expanded our line of products sold through our Bring Your Own Container refill station. This allows customers to reuse their own containers for cleaning products, instead of purchasing a new (plastic) container with each purchase. Even when products are sold as concentrates, a new package is still a new package.*

**Environmental Restoration and Community Environmental Projects**

*We hold events to educate and encourage mindfulness about waste. These have included a Clothing Swap with talks about sustainability, Halloween Costume Swaps, a Soccer Shirt/Shoes Exchange, a Family Board Games swap, and a Kids Shoes swap. We also hosted a workshop for making cards & envelopes out of old magazine pages and have similar events planned.*

**Environmentally Preferable Purchasing**

*Besides our own line of zero waste cleaning and body care products, we also purchase wholesale from other makers. We choose these products based on how much they minimize waste in their manufacture, sale, use, and disposal. Purchasing Criteria are: reusable goods to replace common disposable ones; made of renewable material like sisal, hemp, bamboo, stainless steel; non-toxic ingredients; shipped/sold in minimal packaging with completely package-free options. Any packaging or product waste should be compostable, biodegradable, or recyclable.*

## Waste

**Solid Waste Reduction and Reuse**

*Our chemist collects used vegetable oil from a local commercial kitchen to refine and use in appropriate items. In this way, she prevents oil from entering the wastewater stream. She also uses less new food-grade oil. When she is done with manufacturing our products, only compost and salt water remain.*

**Recycling**

*We re-use packing paper to wrap our own products that need some sort of protective covering, like the all-purpose cleaner refills. We also reuse glass jars for "loop packaging," where the customer pays a deposit which they get back when they return the jar for ongoing use. We sterilize the jars and use them again to package the items we make. This helps eliminate the packaging for items that we can't sell through the Bring Your Own Container refill station.*

## Transportation

**Employee Commute/Customer Travel**

*One of our two employees walks or carools to the store. Our other employee bikes to the store. One of our partners uses an electric car, and another partner works remotely. The storefront is in the middle of downtown Takoma*

*Park, where customers regularly walk from store to store to restaurant, etc. It is very close to a Metro station, so people can stop in on the way home from work.*

**Efficient Business Travel**

*Our meetings are held via teleconferencing or videoconferencing. If our third partner comes into town, she travels by train, commuter rail, and/or subway.*

***Profile Updated April 2023***



*Help build a greener, more sustainable Maryland through voluntary practices that reduce environmental impacts and save money.*

*Learn more at [green.maryland.gov](http://green.maryland.gov)*

